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**Company XXXXX
 Employee Satisfaction Survey
 March 2006
 Total Population
 Negative / Neutral / Positive**

- Multiple-choice questions were phrased as positive statements. These questions used the following five-point scale for the determination of the Percent Positive score: 1 = Strongly Disagree; 2 = Disagree; 3 = Neutral; 4 = Agree; 5 = Strongly Agree
- Percent Negative = the percentage of respondents who selected “strongly disagree” and “disagree”
- Percent Neutral = the percentage of respondents who selected “neutral”
- Percent Favorable = the percentage of respondents who selected “agree” and “strongly agree” on this five-point scale

Question	Negative	Neutral	Positive
The majority of employees at XXXXX are committed to making this a successful business.	1.9%	5.7%	92.5%
When we have to respond urgently, we do it well.	0.0%	9.4%	90.6%
Our ethical standards are high.	1.9%	18.9%	79.2%
Our policies and procedures make sense.	5.7%	17.0%	77.4%
I believe that I work for a successful, growing company.	9.4%	15.1%	75.5%
Problem-solving and decision-making are done at appropriate levels within the company.	11.3%	17.0%	71.7%
When difficult ethical questions arise, we usually do the right thing.	1.9%	34.0%	64.2%
Employees are told of changes that affect them and their jobs.	28.3%	18.9%	52.8%
I believe XXXXX values diversity.	13.2%	34.0%	52.8%
Employees are included in considering and planning for process changes in our company.	26.4%	30.2%	43.4%
I am encouraged to challenge the way we do things.	24.5%	34.0%	41.5%
New ways of doing things are openly discussed in our company.	28.3%	32.1%	39.6%
Inter-departmental communication is good in our company.	52.8%	26.4%	20.8%